



Madison  
Credit  
Union



## Checks & Balances

Winter 2020



## 2020 Census: Fact v Fiction

By Colleen Tressler, Consumer Education Specialist, FTC

In mid-March 2020, the Census Bureau will start mailing out (and, in some areas, hand delivering) invitations to participate in the 2020 Census. You should get yours by April 1. You can respond online, by phone, or by mail.

The census questionnaire asks how many people are in the home at the time you complete the form; their sex, age, race, ethnicity; their relationships to one another; phone number; and whether you own or rent the home. For the full list of questions on the 2020 Census, visit [2020census.gov](http://2020census.gov).

### Signs of a Scam

Scammers may pose as census takers to get your personal information — and then use it to commit identity theft and other frauds. But there are ways you can identify official census takers.

Census takers must show a photo ID with the U.S. Department of Commerce seal and an expiration date. If you ask, the census taker will give you a supervisor's contact information and/or the census regional office phone number for verification.

**The Census Bureau will never ask for your full Social Security number, bank account or credit card numbers, money or donations, or anything on behalf of a political party.** The 2020 Census will not ask citizenship status.

The Census Bureau may call you as part of their follow-up and quality control efforts. They also might call if you're not home when a census taker stops by or when a personal visit is not convenient. Calls will come from one of the Census Bureau's contact centers or from a field representative. Since we all know you can't trust caller ID, visit [How to identify a phone call from the Census Bureau](#) for the phone numbers you can use to check out any calls you might get.

Make sure you have the latest and most accurate information about the 2020 Census. Visit [2020 Census Rumors](#) to fact-check and ask questions.

If you suspect fraud, call 800-923-8282 to speak with a local Census Bureau representative. You also can file a report with the FTC at [FTC.gov/Complaint](http://FTC.gov/Complaint).

### Annual Meeting

Please join us for our 83rd Annual Meeting & Social. The Annual Meeting is your chance to meet credit union staff and board members, and learn more about how your credit union works! Dinner will be served and door prizes awarded.

**Monday, February 10, 2020**  
**Coliseum Bar & Grill**  
**232 E. Olin Avenue**  
**Social 4:30pm**  
**Meeting 5pm**

Please RSVP by February 3rd using the form on the back of the newsletter or through online banking.



Big Enough to Serve...Small Enough to Care!





# One Open Seat, One Candidate

The Madison Credit Union Board of Directors election will be held at the Annual Meeting on February 10, 2020. A call for nominees was put forth in Madison Credit Union's Fall 2019 newsletter. After 28 years of serving on Madison Credit Union's board, John Haas has decided not to run for another term. Tom Sakash has been nominated to fill John's seat.



**T**om Sakash is a Manager of Small Credit Union Initiatives at Credit Union National Association. His job requires him to understand and help solve issues facing smaller credit unions nationwide. Tom has experience working with credit union boards/management on strategic planning, and a solid understanding of ratios and credit union financials.

Tom strongly believes in the power of local financial institutions and their ability to improve the financial lives of the people they serve. He would be honored to support an organization like Madison Credit Union, which makes a difference in the lives of its members every day; members who are not only city employees, but also fellow Madisonians. Tom believes that with his experience working with successful small credit unions across the country, he can help ensure that this local and impactful organization continues to help and serve members long into the future.

Credit Union board members are responsible for the general direction and control of the credit union. They aren't compensated for their time and serve strictly on a volunteer basis. A BIG THANK YOU to all board members, past and present, for your service!

## Annual Meeting Reservation Form

**Monday, February 10, 2020**

**4:30pm Social**

**5:00pm Meeting**

**Coliseum Bar & Grill**

**232 E. Olin Avenue**

**Madison, Wisconsin**

\_\_\_\_\_ Will be attending the Annual Meeting. Number Attending: \_\_\_\_\_

\_\_\_\_\_ Will **NOT** be attending the Annual Meeting.

Name (please print): \_\_\_\_\_

Address: \_\_\_\_\_

Account: \_\_\_\_\_ Phone: \_\_\_\_\_

E-mail: \_\_\_\_\_

Please return RSVP to Madison Credit Union, 949 E. Washington Ave., Madison, WI 53703 by Feb. 3, 2020

### Contact Information

#### Main Office:

949 East Washington Avenue  
Ph. 608-266-4750  
www.madisoncu.com

#### Lobby Hours:

Monday - Friday: 8:30 a.m. - 5:00 p.m.

#### Drive Up Hours:

Monday - Friday: 7:30 a.m. - 5:30 p.m.  
Saturday: 9:00 a.m. - Noon

#### Upcoming Closings:

**January 1, 2020**

**January 21, 2020**

#### CU\*TALK Phone Number:

**1-800-860-5704**

#### Lost/stolen ATM/Debit card call:

**1-800-523-4175**

#### MCU Mobile Banking App:



### Shared Branch Outlets

#### Dane County Credit Union

**South** - 2160 Rimrock Road\*

**West** - 709 Struck Street\*

**East** - 3394 E. Washington Ave.\*

Monday - Friday: 9:00 a.m. - 5:00 p.m.

Saturday: 9:00 a.m. - Noon



#### Heartland Credit Union

**Verona** - 105 Enterprise Drive\*

**East** - 5325 High Crossing Boulevard\*

**DeForest** - 120 Vinburn Road\*

Monday - Friday: 9:00 a.m. - 5:00 p.m.

Saturday: 9:00 a.m. - Noon

\* Refer to the locations page at madisoncu.com for drive up hours, ATMs, and other information.

#### Comments Are Welcome

Checks & Balances is published quarterly to help members make informed choices for their financial health. We welcome your comments. Send comments to: Madison Credit Union 949 East Washington Ave., Madison, WI 53703 or creditunion@cityofmadison.com

